

Ward 34 opens its doors

On Wednesday 24 June 2009, A Floor Surgery moved to Ward 34 in the Edmund Hillary Block.

This is the first Surgical Ward to open on Level 4 of the new Building.

A total of 20 patients were transferred, with the last patient arriving at 10.30 am.

By 2.30pm the 30 bed ward was full.



Mr Wilson was the first patient to be discharged from ward 34



Mr Nickerson was the last patient to arrive on Ward 34

“The patients think the new ward is fantastic, especially the bathrooms in each room,” says Trista Andrew, Charge Nurse Manager. “There have also been positive comments about the big windows and the fabulous view.”

Staff are also settling in well. “It has been a big change from A Floor in Building 2 to this ward, which is double the size, so working together is very important,” says Trista.

Flexi Ward moves to A Floor

The Flexi Ward is now located on A Floor, Building 2 (previously vacated by A Floor Surgery) and will be used for medical short stay patients and for patients waiting for a ward bed.

Any non monitored medical short stay patients should be transferred to the Flexi Ward. The aim is to create space in the Short Stay Unit for overnight EC patients.

Joanne Aitken is co-ordinating the Flexi Ward and Short Stay Unit and managing the staffing and flow between the two units.

If you know of anyone interested in working in the Flexi Ward please contact Joanne on extension 7581 or *3705.



Staff from the Flexi Ward

Ward 5 moves to the Edmund Hillary Block

On Friday 10 July 2009 30 patients made the move to the Edmund Hillary Block.

This completes the new Medical Floor on Level 3 of the new Building.

“Ward 5 Staff have been looking forward to moving in,” says Charge Nurse Manager, Janene Lawrence.

“It will be a nice change to work in a ward that has double the number of single rooms and a close observation room where staff can extend their specialty knowledge.”

Janene says all of the staff will work together across both wings i .e. north and east.



Ward Clerks Dianne Shields (Left) and Peti Tauta

“In the past staff tended to keep to their designated wards,” says Janene. “This new concept encourages a more cohesive and supportive environment.”

The Cardiac Investigation Unit (CIU)



From Left to Right: Rachel Lovatt, Margaret Oldfield, Jeanette McGuinness, Pauline Clarke and patient Carl Hubbard.

It's been over a month since staff moved to the new CIU on Level 1 of the Edmund Hillary Block with approximately 120 patients coming through the Unit per week.

The new CIU is purpose built for the Department and is closer to the wards, where the majority of CIU's patients come from.

“The staff are very happy with the additional space resulting in larger inpatient and outpatient waiting areas,” says Shawn O’Leary, CIU Team Leader.

“While we are not seeing any additional patients – those we do see will be more comfortable. Staff have also commented on the large windows which attract natural light into the Unit.”

Tours of Edmund Hillary Block

A lot of staff took the opportunity to look around the new Surgical Ward on Level 4, Edmund Hillary Block.

Many commented on the hotel like feel of the new floor, along with the wide open spaces, large windows and central reception. Many thanks to Natalie Pointon and Leanne Breedveld who acted as tour guides.



A lot of staff took the opportunity to look around the new Surgical Ward.

The Edmund Hillary Block is a magical place

The children from the Tree House Childcare Centre have been following the progress of the Edmund Hillary Block, from its humble beginnings as a large hole in the ground to the now magnificent 6 storey ward block .

When an offer was made to look around the new Surgical Ward some of the children and their teachers jumped at the opportunity.

“The children thought the ward was a magical place,” says Teacher Heather Russell. “Many were in awe with the tap that automatically turned on when one of the children walked by and the lamson tube, that transports specimens all around the Hospital.”

The view was also a topic of discussion, with clear views of the Tree House from the East facing windows. One child also pointed out where his father works. It was a great way for the children to get their bearings.

“This entire exercise has provided the children with endless learning opportunities and encouraged them to think about the environment around them and how things function,” says Heather.



The children and teachers from the Tree House

“It’s also taught the children what is involved in a building project – from the design of the building to the installation of fittings and furniture.

“What a wonderful opportunity the visit was. It helped to widen the children’s knowledge about what goes on behind the scenes in a hospital as well as developing their learning and enriching relationships between the Tree House and the Hospital.”

The Tree House is located on the Middlemore Site and provides care for babies and children up to 5 years old. For further information contact the Tree House on Extn: 8005



The children point out where the Tree House is.



The children were impressed with the ‘magical’ tap 3

Edmund Hillary – 2nd Stage

Building works for the 2nd stage of the Edmund Hillary Block are about to begin. By mid 2010 all the floors will be occupied. This will include:

- Level 5: Plastics and Mental Health Services for Older People (MHSOP)
- Level 4: Surgery
- Level 3: Medical
- Level 2: Medicine and Gastroenterology
- Level 1: Haematology and Cardiac Investigation Unit (CIU)
- Ground: Allied Health and Staff Café
- Basement: Biomed Equipment store, Allied Health Equipment store, Orthotics workroom, staff changing areas and showers/toilets



Level 2 is currently an empty shell.



On completion Levels 2 and 5 will look similar to the ward above

New Staff Cafe

The new staff only cafeteria on the Ground Floor of the Edmund Hillary Block will be modern, welcoming and relaxing. In fact the colour and decor is similar to what you would find in a high street café.

Design features include a timber look vinyl flooring, large north facing windows that will maximise natural light, acoustic ceilings to reduce noise, a variety of tables to accommodate large and small groups of staff and an outdoor courtyard.



Graphic of future staff cafe

“Staff use the café for different reasons, so the design team came up with an option that caters for everyone,” says Marianne Scott, Service Improvement Manager. “For example there will be a separate snack bar and vending machines for people wanting a bite on the run, free hot drinks vending machines, cold water fountain, a selection of hot and cold foods prepared by our very own kitchen, microwaves for those who wish to heat up their lunch and a staffed coffee bar for all those coffee lovers.

“The Design team recognises how important this space is to staff and have put their heart and soul into making this a space we can all be proud of.”

An orientation guide for services on the move

During may 2009 the Migration Team prepared a 'Facilities and Equipment User Guide' for staff moving to the Edmund Hillary Block. This guide introduced features of the new building relating to security and access, building systems and clinical systems.

"The 'guide' provides information on general equipment, along with aspects of any new facilities that staff interact with," says Annette Holt, Migration Coordinator. "It is intended to be a key resource for training and orientation sessions conducted by the Service Improvement Manager's and ward staff."

Annette explains the guide will not include information on the use of specialist clinical equipment – this will be provided separately.

"Putting the guide together has been an interesting exercise," says Annette. "Natalie Pointon (Migration Coordinator) and I have literally been to the depths of the basement and plant room to the heights of the roof top, gathering information and asking questions.



Migration Coordinators Natalie Pointon and Annette Holt

"A lot of the research and material for the guide was gathered during on-site familiarisation sessions for Engineering staff, who will maintain systems and equipment post occupation.

"Many thanks to the Engineers and Suppliers for their input."

What's happening in Building 2, Middlemore Hospital

Building works on Building 2 commenced in July 2009. Once completed the following Services/Departments will move to the areas listed below.

Department	Moves to	Level	Move Date
O & G Offices	C Floor	3	September 09
Antenatal Records	B Floor (Front Section)	2	September 09
Respiratory Offices	B Floor (Back Section)	2	November 09
Radiology Offices	Ground Floor	Ground	November 09
Bereavement Care	Ground Floor Annex	Ground	December 09

Improved Lifts, Links and AT&R Refurbishment

A new Project is currently underway at Middlemore Hospital that will result in improved Adult Medical Centre (AMC) Lifts, better links between buildings and a refurbished Assessment, Treatment & Rehabilitation (AT&R) Ward.

The first stage to get underway is the refurbishment of old Ward 5 on Level 2 of the AMC. This will be turned into a new AT&R Ward, due for completion in November 2009.

The East Wing of Level 2 AMC will also undergo minor refurbishment later in the Project.

At the same time work will begin on improving the AMC public and patient lifts.

"The facilities at Middlemore Hospital are expanding, along with the number of patients, visitors and staff. All of these factors are putting increased pressure on the AMC patient and public lifts," says RCP Project Manager Tami McKay.

To help with this increased demand two new patient lifts will be built on the back of the AMC Building (adjacent the stairwell). These lifts are larger, faster and more reliable than the current patient lifts.

The two current patient lifts will also be replaced with two new lifts. These will become the public lifts for the AMC Building.

The old public lifts will be removed and converted into the following:

- Ground - Store
- Level 1 - Public Toilets
- Level 2 - AT&R Kitchen
- Levels 3-5 - Staff Room

"The new patient lifts will be larger, faster and more reliable"



Building works are about to begin on old Ward 5

"There will be some minor disruption to get these new lifts up and going, however the wait will be worth it," says Tami. "The new lifts will make a huge difference for staff and visitors."

Last but not least will be improved clinical and public links between the AMC and Edmund Hillary Block, "We have already completed the clinical links between the two buildings on Levels 1, 3 and 4 and have the public link on the Ground floor and clinical links on Levels 2 and 5 to go," says RCP Project Manager, Umesh Daya. "The end result will be improved patient and public flow between the two buildings."

Please refer to the Towards 20/20 web site for further information and updates.

For any queries please contact RCP Project Manager Tami McKay on Extension 6807 or Umesh Daya on Extension 2290.

Make-over for Wards 23 and 24 – Middlemore Hospital

A make-over for AT&R Wards 23 and 24 have resulted in larger staff stations, more efficient layout of medication and storage rooms, refurbished office spaces and new bariatric facilities for Ward 24.

The staff stations for both wards have doubled in size, providing additional space for the multi-disciplinary team to work together and improved visibility of patient rooms from both sides of the ward.



The staff station has doubled in size



Acting Charge Nurse Vanu Faasisila and HCA Steve Shunmoogum in the new and improved medication room

“It’s made a huge difference to patient and staff flow,” says Marlese Weaver, Associate Charge Nurse Ward 24. “It’s resulted in a more efficient way of working.”

The medication rooms have also had an over-haul, with the key pad access and swinging doors being replaced with swipe card access and a sliding door. This makes entry and exit into the area much more accessible.

The layout inside the medication rooms have also changed using the Whai Manaaki 5S system (sort, set, shine, standardise, sustain).

“It’s a much better use of the space,” says Vanu Faasisila, Acting Charge Nurse, Ward 23. “We can now see where everything is, and when items need to be re-ordered”.

New bariatric facilities (bedroom, shower and toilet) have been built for Ward 23. “In the past large patients had to be nursed in a four-bedded room,” says Vanu. “The new facilities will improve the way we care for these patients and make them more comfortable.”

Construction of the bariatric shower and toilet created a challenge due to the need to drill into the concrete floor. “Building a bariatric floor is noisy as you have to bore down into concrete,” said Graeme Purdie, Project Manager. “To reduce noise we had to build the new floor on top of the existing one - many thanks to staff for their patience.”

Both Vanu and Marlese agree it was challenging to keep both wards running while the construction crew worked around them. “Everyone just took it in their stride and got on with the job,” says Vanu. “Graeme also keep us informed about what was happening every step of the way,” says Marlese. “The entire project was well organised.”

Old building comes to life

The new Howick Home Care Centre, officially opened its doors on Friday 19 June 2009.

The team is now located in the old Spectrum House, just a short walk from the Botany Clinic.

“It’s great to have our own building,” says Eleanor Browne Operations Manager, Home Health Care.

“The refurbished space has enabled the whole team to work together.”

One of four community-based sites, Howick Home Health Care is an interdisciplinary service which provides care for a range of clients with personal health and/or disability needs.

A team of nurses work a 7-day service with a dietician, occupational therapists, a health care assistant, a physiotherapist, a social worker and a speech language therapist available Monday-Friday.



The team at the Howick Home Care Centre

The four sites (Pukekohe, Papakura, Mangere and Howick) of Home Health Care have a total of 8,377 client contacts with 63 cars on the road each day.

While they do have clinic appointments the service is primarily home visits.

Together at last

The team at the Referral and Appointment Centre were delighted to officially open their new department on 19 June 2009.

You’ll now find them on the Ground Floor of the Manukau SuperClinic.

“We took an active approach to the design of the new building and set up a User Group to ensure our new Department met the teams needs,” says Team Leader Ann Yearbury. The user group included Ann Yearbury, Helen Officer, Mele Ngalu and Simon Camp.

“The first step was a wish-list from the team, followed by a trip to the MSC Call Centre and the recently revamped Greenlane Clinical Centre for inspiration and ideas,” says Ann. “We then dived into planning the building layout, which included 35 workstations, a store room and a meeting room. The architects then finalised the design, the team gave their approval and the User Group watched their creation come to life.”



Kathie Smith and Ann Yearbury cut the ribbon for the new Referral and Appointment Centre

“When I offered the team the opportunity to have some input in the layout of our building I never thought they would design the whole thing,” said Kathie Smith, MSC Facilities Manager. “The whole team is thrilled with the fantastic job the User Group did.”

New Ophthalmology Module will improve patient care

The new Ophthalmology module at the Manukau SuperClinic (MSC) will help accommodate the growing number of patients (approx 270-300 per week) coming through its doors.

The additional space allows for the provision of 4 vision lanes, a procedure room, a recovery room, an education area and a larger waiting room. There is also a separate room to house photographic devices and laser delivery systems.



Simon Dean, Ophthalmology SMO

“The new module will change the way we do things,” says Ophthalmology Consultant Anmar Abdul Rahman. “For example the larger space and the greater number of vision lanes will allow more patients to be assessed and the provision of the procedure room will allow for more major theatre time to be allocated for more complex procedures. On behalf of the eye department I would like to express our gratitude to our sponsors at the Southern Trust for their generous support.”

New Conference Rooms up and running at MSC

The lack of meeting/conference rooms has always been an issue at the Manukau SuperClinic (MSC).

This is no longer the case as staff get to choose from 4 new conference/meeting rooms, varying in size and capacity.

The main conference room (number 1) will seat up to 90 people, number 2 up to 35 people and numbers 3 and 4 about 20 people each. Bookings can be made via the normal channels i.e. via the MSC front desk, extn: 3926.



Main Conference Room

Future Planning at MSC

There is still more to come with planning underway for the next stage of development at the Manukau SuperClinic and Surgical Centre.

“Community consultation will be a priority, as we plan the long-term layout of the Manukau site and its linkages with the community,” says Gillian Cossey, Director of the Towards 20/20 Service Improvement team.

Gillian says the Manukau site is ideal for providing services in an easily accessible Health Park arrangement, focussing on wellness and health improvement. Services for Counties growing population will include a Centre of Excellence for Rehabilitation, to enable older people and those with mental health disabilities to remain in their own homes longer, expanded breast screening services, an Endoscopy Suite and additional outpatient services.

The Health Park will also be a base for community staff who provide services in outlying suburbs and in people’s homes.



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Towards 20/20 Web Site

In the internet explorer address bar type:
<http://www.cmdhb.org.nz>

Click onto Towards 20/20.

The Towards 20/20 web site has been designed to inform staff about the modernisation and redevelopment projects occurring across the CMDHB sites.

You'll find background information and regular updates on the various projects, along with updated photographs of construction activities, floor plans, copies of Towards 20/20 NEWS and much more.

Congratulations and Thanks

The first stage of the Edmund Hillary Block is complete and by mid 2010 the entire building will be occupied.

Congratulations to all of the staff who are now settling into Levels 1, 3 and 4 of the Edmund Hillary Block. We hope that you will enjoy your new 'home'.

Many thanks to all staff for your continued support and patience as we complete the remaining floors. We have come a long way over the past year.



April 2008



July 2009