

Counties Manukau District Health Board Hospital Advisory Committee

Minutes

of the meeting of the members of the Counties Manukau District Health Board Hospital Advisory Committee held on Tuesday 23rd June 2009 at 9.00am, CMDHB, Manukau Room, 19 Lambie Drive, Manukau

Present: Mr Paul Cressey (Chair), Professor Gregor Coster, Mr Don Barker, Mr Bob Clark, Ms Colleen Brown, Ms Lope Ginnen, Ms Anne Candy, Mr Arthur Anae, Ms Rereokeroa Shaw, Mr Michael Williams, Ms Miria Andrews

In attendance: Mr Ron Dunham, Mr Tony Hickmott, Mr Richard Laktin, Ms Denise Kivell, Mrs Pauline Hanna, Ms Stella Ward, Mrs Debbie Thomas (Secretary)

Apologies: Mr Bob Wichman, Ms Ruth DeSouza, Dr Donald Mackie

1. Welcome

The Chair welcomed all present members. Mr Bob Clark offered the karakia.

2. Apologies

Apologies were received from Mr Bob Wichman, Ms Ruth DeSouza and Dr Donald Mackie. **Moved** Mr Arthur Anae, **Seconded** Ms Colleen Brown, **Carried** Unanimously

3. Edmund Hillary Block

Board members were very impressed with the new wards in the Edmund Hillary block and praised all those involved in this project.

3. Ratification of Previous Minutes 26 May 2009

Resolution:

The minutes of the meeting held on Tuesday 26 May 2009, having been circulated, were taken as read and confirmed.

Summary of Actions

The Summary of Actions was noted.

Item 15 – a paper is expected from DHBNZ shortly with some new proposals regarding drug management.

Action: Include the Radiology RIS project in the summary of actions.

Moved Ms Lope Ginnen, **Seconded** Mr Don Barker, **Carried** Unanimously

4. Matters Arising

- Regional nutrition and food solutions. A paper has gone to the regional CEOs seeking their support and a proposal will be going to the next Board meeting.
- Regional RIS project – a root cause analysis will be undertaken once all the information on the circumstances has been collected.

5. Procedural Issues

There were no procedural issues.

6. Board/Advisory Committee Verbal Updates by Members

Board: Mr Paul Cressey provided an update.

- Presentation from Sam Cliffe on restructure update
- Presentation from Stella Ward on IHI Getting Boards on Board Training.
- Presentation from Mary Seddon on quality improvement

DiSAC: Ms Colleen Brown provided an update.

- Communications received from parents relating to their experience in hospital.
- Taxi service issue is being investigated.
- There is an audit being undertaken of disability carparking around the hospital.
- The lip in the atrium has been fixed so wheelchair access is not impeded.

PHAC – Noted no update

CPHAC – had meeting with POU and lunch with the DHB

POU – Noted no update

7. Open Committee Reports

8.1 Chief Operating Officer's Report: Mr Ron Dunham reported on the COO report.

Swine Flu Update

In the last few days New Zealand has switched into a management phase which is different from trying to contain it. Incoming flights are still being screened. The Ministry had suggested all flights to the Pacific Islands be screened but there are not enough resources to do that. There are now over 300 confirmed cases. Laboratory testing has stopped so it is not possible to tell the difference between seasonal and swine flu. Advice is being provided around isolation and social distancing. Any CMDHB staff member with flu symptoms is being discouraged from coming to work. The number of staff away sick is the biggest risk for CMDHB. \$140,000 in costs has been flagged to date although actual figures will be higher than that. CMDHB is negotiating with the Ministry regarding on charging the regional costs that are currently being picked up by CMDHB.

Volumes

It has been another busy month with an increase in the number of patients and acute services. Emergency Care has seen a few patients with flu symptoms. A portacom is being set up outside the Emergency Department to manage those patients presenting with flu symptoms. This will avoid overcrowding in the Emergency Department and help protect staff. Very few require hospital treatment. They will be given advice and numbers to call and we will make sure people sent home in isolation have adequate support.

It looks like this year CMDHB may treat 1300 more elective patients than would have been expected. The Ministry expects an increase of 4000 people nationally and CMDHB is making a big contribution to the national gain.

Action: Tony Hickmott to provide report to next meeting on the amount of elective surgery subcontracted.

Revenue

CMDHB has been successful in gaining more ACC revenue. There has been a price increase in elective surgery. The physiotherapy ACC contract is at risk of being lost which is a significant issue for the DHB. Currently working through the issues regarding non residents.

Primary Options for Acute Care (POAC)

There is a lot of work going on at PHO level to get more accountability and raise awareness of this facility. It is being used more by the Pacific Island population than Maori.

Action: Provide report on the under-utilisation of POAC by Maori.

Surgical

It has been another busy month for surgery. HDC is working well and being used appropriately. The new Women's Health/Urology module has opened at Manukau.

CMDHDB used to have unlimited unspecified sick leave. The National MECA came back with more defined sick leave entitlement that has resulted in a new process for actively managing sick leave.

Chronic pain service: This is a regional service. It is not ideal and has not been run well and some work has been going on looking at how it can be improved to deliver a better service. It is a multi discipline service involving psychiatry, allied health, anaesthetics, and other clinicians. It deals with patients in two ways – an acute response service for people having major operations; and a chronic pain service for people who have long term spinal and neck injuries that require pain management over a long period of time. Professionals working in this area are also in short supply.

Kidz First

The last few weeks have been very busy, particularly in ED. ED saw 320 patients in one day last week and 60% of those were children with mainly respiratory problems. Mr Paul Cressey noted his concern at the increase in children's admissions and queried the reasons for this.

Action: Provide report within the next few months regarding the increase in number of kids admissions.

Medicine

The 6 hour target in the emergency department is a major project that involves a lot of people and includes a number of areas - radiology, laboratory, and discharge planning. There is a lot of work going on in terms of the DHB's commitment to meeting the 6 hour target. It has been slowly improving and was up to approximately 87% yesterday.

Scorecard measures – there was concern expressed at the TC2 pass rate of 70% for EC. Mr Ron Dunham advised this is the assessment of the triage measure, it is not related to waiting times. It is not a good measure and is a problem nationally.

Action: Include trend lines on triage and 6 hour graphs and increase font size on ED graph (page 29) and Acute Adult Medicine Growth graph (page 30).

The western campus is planned to be cleared by the end of 2009. Space is being sought to accommodate the decanting of people from the western campus.

Chief Medical Officer, Director of Nursing, Director of Allied Health

Board members noted it is pleasing to see a decrease in the use of external bureau.

Midwife vacancies – while there has been an improvement in the number of vacancies, there is still a shortage of 29.

Human Resources

Board members acknowledged the good work being done in schools 'HEALTH COULD BE 4 U programme'.

Quality Improvement Unit

The presentation to the Health Select Committee went very well.

There is a steering group who oversees all of the quality initiative programmes. It is important these programmes are completed and signed off and handed back to the work areas.

Financial Performance – Mr Richard Laktin reported on the financial performance

The report was taken as read and noted.

Swine flu costs are understated as there is a lot of management time in there that is not included.

There is a large variance in nursing expenses relating to a NZNO payment that is due in December 2009 and back pay.

Operational Volumes – Mr Tony Hickmott reported on the operational volumes

The report was taken as read and noted

Birth numbers are down again this month. ACC revenue is up again mainly because of burns. ED volumes – 535 more patients went through in May than last year.

Resolution

Received the Chief Operating Officer's Report

Moved Mr Paul Cressey, **Seconded** Arthur Anae, **Carried** Unanimously

The Committee resolved (moved Mr Michael Williams/seconded Mr Arthur Anae) that the public and media be excluded from the item on the Chief Operating Officer Report, Industrial Relations, Radiology (RIS), Report on Service Redesign – Towards 20/20, Risk Register (OPIAs 9(2)(i), Standing orders Schedule 2 cl 2(g) to enable the carrying out of commercial activities. The motion was carried unanimously.

The Committee opened the meeting to the public.

Moved Mr Michael Williams, **Seconded** Ms Colleen Brown, **Carried** Unanimously

10. General Business

Media report that says Maori have poorer treatment in hospitals than non Maori. Ms Lope queried whether this is something that should be considered by HAC.

Action: Check whether the media article has any relevance to POU and HAC.

Professor Des Gorman, Head of School of Medicine, has offered to present to HAC his views on the future workforce.

Action: Mr Paul Cressey to arrange for Professor Des Gorman to present to HAC.

Mr Bob Clark closed the meeting with karakia. Meeting closed at 11.55am

11. Next Meeting

To be held Tuesday 28 July 2009 at 9.00am, Manukau Room, CMDHB, 19 Lambie Drive, Manukau.

Signed as a true and correct record on the 28th day of July 2009.

Chair: **Mr Paul Cressey**

Recommendation (moved **Professor Gregor Coster**/seconded **Ms Lope Ginnen**)

The minutes of the meeting of Counties Manukau District Health Board Hospital Advisory Committee of 23 June 2009 are approved.