

Counties Manukau District Health Board

Minutes of the meeting of the members of the Counties Manukau District Health Board held on Wednesday, 2 May 2007 at 1pm at CMDHB offices, Manukau City

Present: Mr Pat Snedden (Chair), Ms Airini Tukerangi, Ms Miria Andrews, Mr Don Barker, Ms Jillian Dooley, Mr Bill Mudgway, Anae Arthur Anae, , Mr Ross Keenan

Apologies: Mr Paul Cressey, Mr Bob Wichman

Absent: Mr David Collings

In attendance: Mr Geraint Martin, Mr Ron Pearson, Mr Chris Mules, Mrs Anna-Maree Harris (Board Secretary)

1. Welcome

The Chair welcomed Board members noting that there were representatives from the public present.

Apologies

Apologies were received from Paul Cressey, Bob Wichman and from Jillian Dooley for lateness.

2. Ratification of previous minutes 4 April 2007

Resolution:

The minutes of the Board meeting held on Wednesday 4 April 2007, having been circulated, were taken as read and confirmed.

Moved Arthur Anae **Seconded** Airini Tukerangi **Carried** Unanimously

Ratification of previous minutes special emergency Board meeting 27 March 2007

The minutes of the special emergency Board meeting 27 March 2007, having been circulated, were taken as read and confirmed.

Moved Don Barker **Seconded** Bill Mudgway **Carried** Unanimously

Ratification of previous minutes special emergency Board meeting 29 March 2007

The minutes of the special emergency Board meeting 29 March 2007, having been circulated, were taken as read and confirmed.

Moved Jillian Dooley **Seconded** Don Barker **Carried** Unanimously

3. Matters arising

Governance review request

Following Mr Paul Cressey's request at the March Board meeting that a review be conducted into the conflicts of interest, it was agreed that the Chair would clarify with Mr Cressey whether his request was covered by: management's recommendations on the level of consultation to be undertaken in the future (due by September) and the review being conducted by the Office of the Auditor General.

Members and organisers from the Service & Food Workers' Union arrived

4. Presentation – Emergency Department – Mary Seddon, Denise Kivell, Don Mackie, Ron Dunham, Bhavani Peddinti, Brad Healey

The Steering Group for the Emergency Department project presented an overview of this key project.

Key issues:

- 50% of patients are delayed waiting on blood results
- There is a bottleneck from 10am – 10pm arising from more admissions than discharges
- Referrals into ED are also being examined as well as looking at how patients arrive into ED, fastracking certain procedures
- Improving discharges from medicine/surgery is a separate but associated project
- The overflow ward is to be legitimised into a flexi ward
- There is a specific workstream on communication

Jillian Dooley arrived

The linkages with primary care and after hours is a companion stand of work and will also include a financial review of what is a reasonable fee to charge patients for after hour care. The issue of Healthline was discussed and Mr Mules noted that this won't be advertised until there is a clear pathway for patients. It is important to note that the issues in ED are issues which can definitely be solved i.e. the shortage of beds is only one relevant factor. Each workstream will be monitored by targets.

The Chairman noted the importance of communicating with patients in a visual form so they have an understanding of what they can expect to happen while waiting in ED. Evidence from overseas has shown that putting an expected timeframe up has added to patients' anxieties when the timeframe is exceeded.

Resolutions

The Board:

1. **Endorsed** the program being undertaken to improve the quality of care for patients presenting to Middlemore Hospital Emergency Department.
 2. **Noted** that key deliverables of the programme includes:
 - § 90% of patients to have a 6 hour maximum stay in Emergency Care and 100% to have a 9 hour maximum stay in Emergency Care by 30 September 2007
 - § Achievement of Ministry of Health triage times
 - § Eliminating the need for corridor beds in Emergency Care
 3. **Noted** that whilst Emergency Care bears the brunt of poor patient flow and bed blockages, the resolution of the issue relies on looking upstream for improvements (e.g. wards, theatre management, primary care) in addition to process improvements within Emergency Care.
 4. **Noted** that, at the end of winter, a formal evaluation of the program will be undertaken
- Moved** Arthur Anae **Seconded** Bill Mudgway **Carried** Unanimously

Service and Food Workers' Delegation

The delegation addressed Board members and provided letters requesting support in their bargaining with Spotless Services.

The Union representatives and members departed

5. Procedural issues

Register of Interests

No amendments were noted.

6. Chair's Report

DHBNZ - Industrial Relations – the Minister has given DHBs a steer toward collective activities. Mr Mules noted that the funding announcement into Health of Older People's Services is at patient level services to manage the increase in volume growth associated with an ageing population. The

majority is expected to boost salaries. The Minister is expecting to see an auditable flow-through of funds.

Pharmacy contract – Mr Mules confirmed that CMDHB and other Auckland DHBs have a variation to the national contract which has been signed by 75% of Auckland pharmacies. The variation will be established in July this year. The Pharmacy Guild is looking to take legal action around the consultation process and management is confident that the variation will prove that consultation was completed correctly and adequately.

Minister's visit – successful second visit by Minister Hodgson.

Intersectoral activities – a follow on meeting has been held with interested parties with the result that a proposal is being worked up by MCC to pool resources in the Manurewa community.

Resolution

The Chair's report was noted.

Moved Pat Snedden

Seconded Arthur Anae

Carried Unanimously

7. Chief Executive's Report

Key issues:

Performance

- Electives are on course to the end of year target, despite the recent strikes.
- Management's response to the Health and Disability Commissioner's report will be presented to the Board in June, prior to submission to the Commission. The report will cover risks identified as well as learnings from linkages with Canterbury DHB.
- Middlemore 60 year celebrations – thanks were extended to Nettie Knetsch for her management of the programme.

Correspondence

Health Targets letter from Director-General – the Ministry's consultation document has been released for comment and signals a move away from Directorates into clusters to enable MoH to focus on sector issues. The health targets is a move towards a focus on national targets and alignment of MoH goals with DHBs.

Planning and Funding

The report was noted.

Key issues:

- Social marketing programme – a delay in the launch of the social marketing programme was noted. The delay is to allow for some elements of the creative to be further refined based on the findings from the pre-launch risk assessment planning.
- Food industry engagement – the Board requested a presentation to CPHAC.
- LBD recruitment continues with the employment of Tracey Barron to Programme Manager and Carol Wildemoth to HEHA.
- CCMH enrolments exceed targets.
- A revised business case on Buckland Road will be presented to the Board.

Resolution

It was agreed that the Board note the Planning and Funding report

Moved Bill Mudgway

Seconded Arthur Anae

Carried Unanimously

The public representative left at 2.40pm

Finance Report

- The Buckland Road business case will be presented to a future Board meeting.
- The PSA pay jolt has been released.
- Pharmaceuticals – an update has been revised upward and is now in line with the original budget. Growth has flattened off.
- Some forward borrowings have been locked in as follows - \$30m at 6.44% for six years and \$40m at 6.19% for 8 years. These are flexible if rates change favourably.

- Discussion around the actual spend in Pacific (underspend) and the move to more strategic investment areas.

Resolution

The Board noted the Finance update.

Moved Ross Keenan **Seconded** Bill Mudgway **Carried** Unanimously

CPHAC

Three year Primary Health Care Plan received good support
 Intersectoral issues – PATHs and Mascot Road housing were discussed
 Guidelines for SIA funding – programmes are being developed to meet the needs of the enrolled population.

DiSAC

Healthpoint not as well utilised as expected.
 Electoral system – work in progress

Pou

Fit for purpose – virtually all Pou members were interested parties, therefore all decisions on fit for purpose funding will be made operationally.

Facilities

RCP and Ryder Hunt have 15% common ownership through an Australian holding company.
 \$2.15m was signed off for the gynae unit
 HDU location decided – to C Pod area for 2-3 years, then into the clinical area
 Corridors – work is starting
 All projects on time and on budget

HAC

Expect FSA to increase for knees and hips
 5% increase in births during the month
 Pat Frengley resigned as clinical auditor.

PHAC

Concern around abuse of the elderly
 Work on Pacific women's health alliance via Lotu Moui

Board members took a break for 10 mins

Moved by Ross Keenan/Miria Andrews that the public and media be excluded from the Capital expenditure request, District Annual Plan, Chief Executive's report, Risk Register, Legal update and Medico legal update (OIA s 9(2)(i), Standing orders Schedule 2 cl 2(g)) to enable the carrying out of commercial activities. The motion was carried unanimously.

There was no quorum from this point.

The meeting was reopened to the public at 4.28pm.

Mr Mudgway asked why there was a delay in the launch of the LBD social marketing programme and Mr Mules clarified the reasons as being to allow for elements of the creative to be refined based on findings from pre-launch risk assessment planning.

The meeting closed at 4.30pm.

The next meeting of the Board will be Wednesday 6 June 2007 at CMDHB, 19 Lambie Drive.

Signed as a true and correct record on 6 June 2007

Chair Mr Pat Snedden

The minutes of the meeting of the Counties Manukau District Health Board of 2 May 2007 are approved.

Recommendation (moved Airini Tokerangi/seconded Bill Mudgway)